

Steward Health Care System LLC Frequently Asked Questions

Below are the responses to some of the most frequently asked questions we have heard from our patients:

Q: Will patients be able to see the same doctors?

A: Patients will continue to receive the same high quality care in their communities that we have always offered. They will be able to see the same doctors at the same hospitals that have served them for many years.

Q: Will the new system continue to accept my insurance?

A: Yes. Nothing about this sale will impact your insurance or your access to our doctors, caregivers and hospitals.

Q: Will this merger result in the closing of any units, such as maternity, psych services or emergency rooms?

A: No. This sale will allow us to add and enhance the services that we offer.

Q: Will the names of the hospitals change?

A: The Caritas hospitals will continue to operate under their current names. For example, Carney will still be known as Carney Hospital, a Caritas Family Hospital.

Q: Will Caritas still support community benefits programs?

A: Yes, our community benefits programs will be continued at the same levels as a part of this sale. Our commitment to our communities remains an important part of our mission.

Q: Will we continue to provide free care?

A: Yes, our commitment to free care as well as other programs for our communities will not change.

Q: When will we start seeing improvements in the hospitals?

A: New construction has already begun at all of our hospitals, and there are plans in place for each hospital to undertake added improvements to continue to improve the quality of care for our patients.

Q: Will the hospitals be Catholic?

A: Yes. The Caritas Christi hospitals will remain Catholic. The Stewardship agreement between Steward Health Care and the Archdiocese of Boston maintains our Catholic identity.

Q: What about the mission of the hospitals? Will it remain the same?

A: Yes, our commitment to our patients and the communities we serve has not changed. This sale does not change who we are or how we provide care for our patients.